

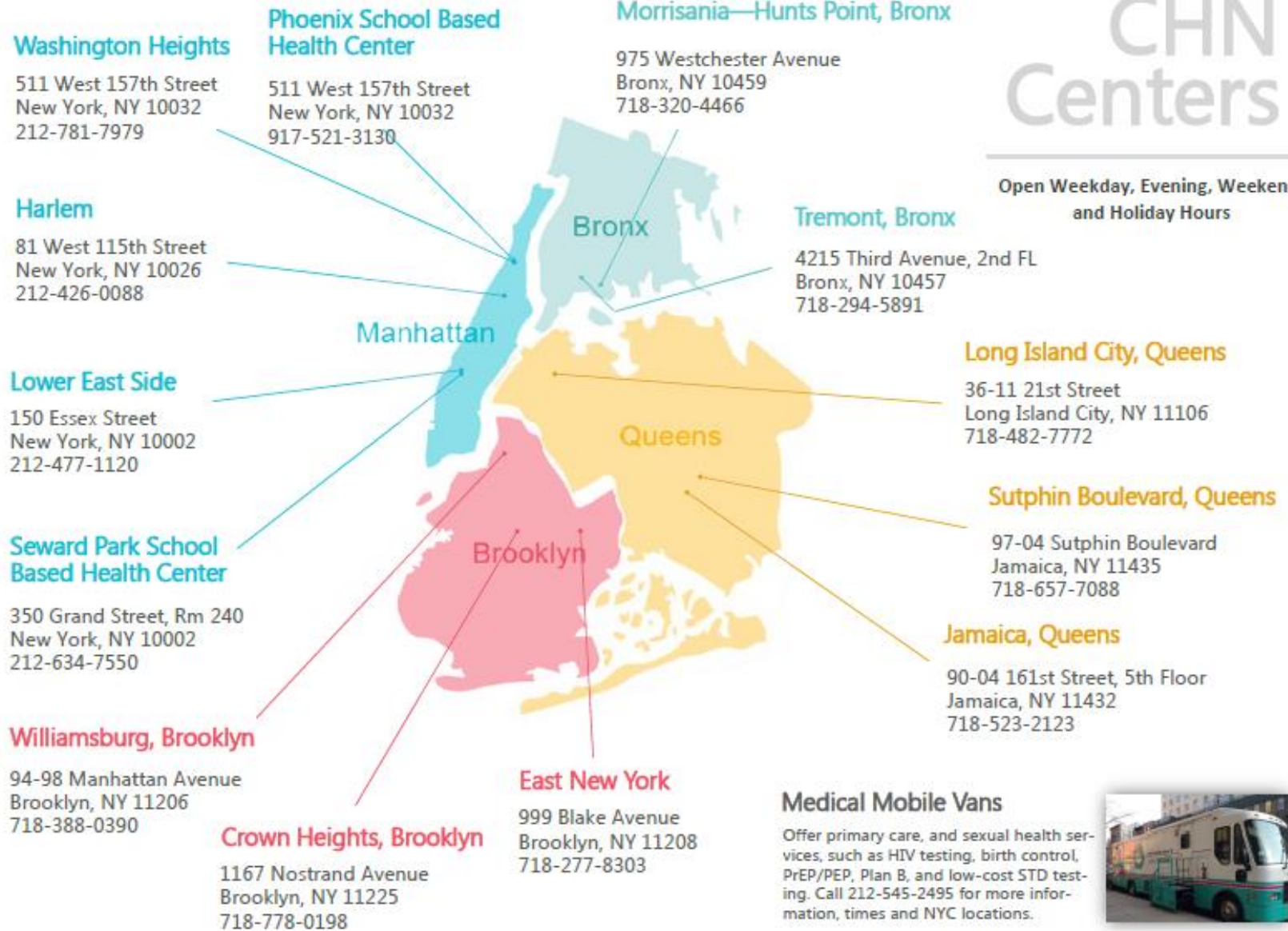
Community Healthcare Network

Robert M. Hayes, President & CEO



CHN Centers

Open Weekday, Evening, Weekend,
and Holiday Hours



CHN Fast Facts

Who We Are: We are a not-for-profit organization providing health care to underserved New Yorkers of all ages. We have 11 Health Centers, plus two Mobile Health Centers and two School Based Health Centers. We never turn anyone away from care, regardless of ability to pay.

We offer sliding scale fees based on income. We screen all our uninsured patients for insurance eligibility.

Annual Impact	Care Support Team
<ul style="list-style-type: none">• 85,000 patients• 250,000 medical and ancillary visits• 40,000 visits for STI testing and counseling• 36,000 patients with one or more chronic conditions• 34,000 HIV tests• 3,700 smoking cessation visits• 5,500 back-to-school physicals• 11,200 mental health visits• Helped 1,600 New Yorkers apply for insurance through the NY State of Health Exchange	<ul style="list-style-type: none">• Primary Care Physicians, NPs, and other providers in Family Practice, Internal Medicine, OB/GYN, Pediatrics, Med-Peds, Mid-Wifery, Dental, Psychiatry, Podiatry• Supportive Services HIV treatment adherence counselors, Nutritionists, Mental Health Therapists, Social Workers, and Health Educators• Health Homes care managers and patient navigators• Family planning services for teens and adults
	Comprehensive Centers
	<ul style="list-style-type: none">• Primary care teams at each site• Holiday, evening and weekend hours• Walk-ins Accepted• Integrated use of electronic medical records

Unique Services and Programs

- **Transgender health services** integrated into primary care.
- First New York State primary care and psychiatric **Nurse Practitioner Fellowship Program**.
- **Health Literacy Department** trains healthcare professionals on effective patient care communication strategies.
- **Nutrition experts** create individualized eating and exercise plans, and counseling on health and wellness issues.
- Fitness classes, yoga and meditation, acupuncture, wellness workshops, and health coaching provided in the **wellness program**.
- **Health Homes** coordinate patient care and services, including public benefits, housing, mental health and substance abuse
- **Teens P.A.C.T.** program to empower teens to prevent unintended pregnancies and sexually-transmitted infections.

Patient Centered Medical Home: We provide each patient with a primary care provider and an expert team supporting his or her care

